

Accommodation ECCO 2017 Terms and Conditions

ECCO has officially appointed Kuoni Destination Management as local partner and is happy to offer you a choice of hotels for the annual ECCO Congress. Through a careful selection process, a wide range and variety of professional hotels can be presented. Your special needs will be taken into consideration to make your stay as comfortable and enjoyable as possible.

For this year's congress destination, Barcelona, hotels ranging from 5 star to 3 star have been listed, from the most elegant and stylish to the very business-like. Most of the hotels are located either in the city center or close to the congress venue. The online booking system is supplied free of charge and is for the exclusive use of participants of the 12th Congress of ECCO. Rooms will be assigned on a "first come – first served" basis. Early booking is recommended.

PLEASE NOTE: On the internet many dubious platforms and agencies are to be found offering "special" deals and rates which actually do not exist!

HOTEL RATES

All rates are quoted in Euro (EUR), per room, per night, including breakfast, 10% VAT, service charges and Barcelona Tourism Tax.

The Tourism tax is:

EUR 2.48 per person per night in a 5* hotel

EUR 1.21 per person per night in a 4* hotel

EUR 0.72 per person per night in a 3* hotel

Early-bird Rates:

Early-bird rates are only valid for individual bookings (up to a maximum of 9 rooms). These rates are only **available until October 14th, 2016.**

INDIVIDUAL BOOKINGS

Booking Procedure

Reservation can be made:

- by internet: Please use the online booking link on <http://www.ecco-ibd.eu/ecco17>

- by email: Please contact Kuoni Destination Management at ecco2017@ch.kuoni.com

Please note that only written reservations are accepted. Reservations by phone are not possible.

Payment Options & Conditions:

Payments can be made via credit card (Mastercard, Visa) or bank transfer. Please note that all banking fees will be charged to the participants. Please instruct your bank to carry out the transaction free of charge for Kuoni Destination Management.

ECCO 2017 Account:
Kuoni Destination Management SL
Account number: 2100-8649-20-020051764
IBAN: ES50 2100 8649 20 0200051764
SWIFT: CAIXESBBXXX

Bank address:
La Caixa
Av Ciudad de Barcelona, 110
28007 Madrid

All rooms with early bird rates must be fully pre-paid and are non-refundable! Name changes are not possible for these bookings.

For all rooms without early bird rates a 1st night deposit is required to secure the hotel reservation. The rest of your nights shall be settled directly with the hotel upon check-out. The first night deposit will be automatically deducted from the hotel invoice.

The number of nights originally booked serves as a basis for your hotel invoice. The hotel is entitled to charge the original nights booked in full to the client.

Your payment must reach Kuoni Destination Management no later than 10 days after booking otherwise your booking will be automatically cancelled.

Cancellation for all rooms with early bird rates:

These rooms are non-refundable! Also name changes are not possible for these bookings.

Cancellation Policies for all rooms without early bird rates:

All cancellations and changes are to be addressed to Kuoni Destination Management in writing.

Cancellations until October 14, 2016: 100% refund less EUR 30.00 handling fee

Cancellations between October 15, 2016 and November 14, 2016: 1 night cancellation fee will apply

Cancellations received from November 15, 2016: no refund can be made, 100% cancellation fee will apply on the full stay.

No shows: your hotel room will be cancelled after first night of no show and the full amount of your stay will be charged automatically.

Early departure: Guests will be charged in full for checking out prior to the departure date confirmed.

All necessary refunds will be made after the congress.

GROUP BOOKINGS (10 rooms and more)

For hotel bookings for groups (10 rooms and more) please contact the [ECCO 2017 Hotel Reservation Team](#) directly at

KUONI Congress
Operated by Kuoni Destination Management

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E- 80837 Barcelona
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F +34 93 488 37 03
E ecco2017@ch.kuoni.com

Different booking, payment and cancellation conditions apply for group bookings.

Deadline

Deadline for guaranteed hotel reservation is October 14th, 2016. Requests for accommodation received after this date will be confirmed according to the hotels availability.

Liability

Should technical reasons beyond the control of the organisers make any changes necessary, they cannot be held responsible. Kuoni shall act as a mediator only and cannot be held responsible for any loss incurred or any damage inflicted on persons or objectives irrespective of whatsoever cause. Only written arrangements shall be valid. Spanish law shall apply and place of jurisdiction is Barcelona.