

Accommodation ECCO'20

Terms and Conditions

ECCO has officially appointed Kuoni Congress as local partner and is happy to offer you a choice of hotels for the annual ECCO Congress. Through a careful selection process, a wide range and variety of professional hotels can be presented. Your special needs will be taken into consideration to make your stay as comfortable and enjoyable as possible.

For this year's congress destination, Vienna, hotels ranging from the most elegant and stylish to the very business-like. Most of the hotels are located either in the city center, along the underground line U2, which takes you directly to the congress center or close to the congress venue.

The online booking system is supplied free of charge and is for the exclusive use of participants of the 15th Congress of ECCO. Rooms will be assigned on a "first come – first served" basis. Early booking is recommended.

PLEASE NOTE: On the internet many dubious platforms and agencies are to be found offering "special" deals and rates which actually do not exist!

HOTEL RATES

All rates are quoted in Euro (EUR), per room, per night, including breakfast, VAT, city tax and service charges.

INDIVIDUAL BOOKINGS

Booking Procedure

Reservation can be made:

- by internet: Please use the online booking link on <http://www.ecco-ibd.eu/ecco20>

- by email: Please contact Kuoni Congress at ecco2020@kuoni-congress.com

Please note that only written reservations are accepted. Reservations by phone are not possible.

Payment Options & Conditions:

Payments can be made via credit card (Mastercard, Visa) or bank transfer. Please note that all banking fees will be charged to the participants. Please instruct your bank to carry out the transaction free of charge for Kuoni Congress.

ECCO'20 Account:

Kuoni Destination Management Austria GmbH

Account number: 30001006244

IBAN: AT19 20111 30001006244

SWIFT: GIBAATWWXXX

Bank address:

Erste Group Bank AG

Am Belvedere 1

1100 Vienna

AUSTRIA

For all rooms a 1st night deposit is required to secure the hotel reservation, if not stated differently. Some hotels require 2 nights deposit or full prepayment, which will be shown at the booking procedure on the platform. The rest of your nights shall be settled directly with the hotel upon check-out. The deposit will be automatically deducted from the hotel invoice. The number of nights originally booked serves as a basis for your hotel invoice. The hotel is entitled to charge the original nights booked in full to the client.

Your payment must reach Kuoni Congress no later than 10 days after booking otherwise your booking will be automatically cancelled.

Cancellation Policies:

All cancellations and changes are to be addressed to Kuoni Congress in writing.

Cancellations until October 15, 2019: 100% refund less EUR 30.00 handling fee.

Cancellations between October 16 and November 12, 2019: 1 night fee will apply.

Cancellations received from November 13, 2019: No refund can be made, 100% cancellation fee will apply on the full stay.

No shows: your hotel room will be cancelled after first night of no show and the full amount of your stay will be charged automatically.

Early departure: Guests will be charged in full for checking out prior to the departure date confirmed.

All necessary refunds will be made after the congress.

GROUP BOOKINGS (10 rooms and more)

For hotel bookings for groups (10 rooms and more) please contact the [ECCO 2020 Hotel Reservation Team](#) directly at

T: +34 93 505 25 00

E ecco2020@kuoni-congress.com

Different booking, payment and cancellation conditions apply for group bookings.

Deadline

Deadline for guaranteed hotel reservation is October 15th, 2019. Requests for accommodation received after this date will be confirmed according to the hotels availability.

Liability

Should technical reasons beyond the control of the organisers make any changes necessary, they cannot be held responsible. Kuoni shall act as a mediator only and cannot be held responsible for any loss incurred or any damage inflicted on persons or objectives irrespective of whatsoever cause. Only written arrangements shall be valid. Austrian law shall apply and place of jurisdiction is Vienna.